

The Elmers EPI 1799X Powerhouse Electric Pencil Sharpener typically comes with a manufacturer's limited two-year warranty. To initiate a warranty replacement, you'll likely need to contact Elmers Manufacturing directly or the retailer where you purchased the sharpener.

Elmer's Manufacturing Warranty:

Coverage: Generally, the warranty covers defects in materials and workmanship.

Duration: The warranty is usually for one year from the date of purchase.

Conditions: The warranty may be void if the product has been abused or damaged, according to [Elmer's Manufacturing](#).

Service: Warranty service must be performed by an authorized dealer or service center.

Replacement: [Elmer's Manufacturing](#) states that they will use new or re-manufactured parts for replacements.

Responsibility: The purchaser is responsible for any service calls, transportation, and any premium charges for overtime labor, according to [Elmer's Manufacturing](#).

Contact: To submit a guarantee request, you can fill out the [Elmers contact us form](#) and provide information about your purchase, reason for dissatisfaction, and proof of purchase, [according to Elmers](#). You may also be asked to submit photos and other information to assist with processing your request.

Steps to Initiate a Warranty Replacement:

1. Check Your Warranty:

Review the warranty information that came with your sharpener or the retailer's policy.

2. Contact Elmers Manufacturing or the Retailer:

Reach out to them with details about your issue, including the date of purchase, proof of purchase, and a description of the problem.

3. Follow their Instructions:

They will likely provide instructions on how to proceed with a warranty claim, which may involve returning the sharpener for inspection or a replacement.

4. Provide Proof of Purchase:

Be prepared to provide proof of purchase, such as a receipt or other documentation.

5. Submit Required Information:

You may need to submit photos or other information as requested by [Elmers](#).

6. Await Processing:

Allow time for [ServMart](#) or Elmers Manufacturing to process your warranty claim.